

## REPORT OF A BREACH OF THE CODE OF PRACTICE FOR STATISTICS

### 1. Core Information

<b>Title and link to statistical output</b>	UK labour market statistics: July 2018 <a href="https://www.ons.gov.uk/releases/uklabourmarketstatisticsjuly2018">https://www.ons.gov.uk/releases/uklabourmarketstatisticsjuly2018</a>
<b>Name of producer organisation</b>	Office for National Statistics (ONS)
<b>Name and contact details of person dealing with report</b>	Debra Prestwood Statistical Head of Profession, Office for National Statistics, Government Buildings, Cardiff Road, Newport, NP10 8XG.
<b>Link to published statement about the breach (if relevant)</b>	
<b>Date of breach report</b>	19/07/2018

### 2. Circumstances of breach

<b>Relevant principle(s) and practice(s)</b>	Trustworthiness pillar: T3: Orderly release  T3.6: Statistics should be released to all users at 9.30am on a weekday.
<b>Date of occurrence of breach</b>	17/07/2018
<p>This release was one of three which breached on this date. A large volume of data being published slowed the performance of our website and the ability to publish to the website. We were unable to publish everything scheduled within the acceptable time frame.</p> <p>Publication time for this release was 09:31.</p> <p>Although the release was published at 09.31 it appears, from tweets received, that some journalists were not able to locate the published release using their standard search methods, until several minutes later. This may be as a result of not refreshing the browser, enabling the re-indexed search results to be seen.</p>	

### 3. Impact of the breach

Three negative tweets were received from journalists, which were responded to.

#### **4. Corrective actions (taken or planned) to prevent re-occurrence**

In recent months, we have provided additional capacity on the website infrastructure to improve performance, as much as was possible within the current architecture.

We are in the process of building and testing a new environment which will improve the performance and resilience of the website and publishing system. These changes will allow us to increase capacity further at critical times. These improvements will be available later this year.

Additionally, we will review the various routes to the release used by users at 09:30 and ensure guidance is provided to the media on the most appropriate means of access.