

Report of a breach of the Code of Practice for Statistics

Core Information

Information needed	Response
Title and link to statistical output	Nation Brands Index: 2020 report for Northern Ireland https://www.executiveoffice-ni.gov.uk/publications/nation-brands-index-2020-report-northern-ireland
Name of producer organisation	The Executive Office (TEO)
Name and contact details of person dealing with report	Emma Morgan emma.morgan@executiveoffice-ni.gov.uk
Name and contact details of Head of Profession for Statistics	Edel Hendry edel.hendry@executiveoffice-ni.gov.uk
Link to published statement about the breach (if relevant)	N/A
Date of breach report	25 Feb 2021

Circumstances of breach

Information needed	Response
Relevant principle(s) and practice(s)	Trustworthiness: Practice T3.6 – statistics not released at the scheduled time of 9.30am
Date of occurrence of breach	25 Feb 2021

The publication was scheduled for automated release at 9.30am by a member of The Executive Office (TEO) press office. A hosting platform issue with scheduled content publishing caused the scheduled release to go live 3 minutes late (9.33am).

Impact of the breach

There has been little to no impact to users. Programme for Government (PfG) Analytics branch contacted press office at 9.32am to report the issue. The website delay was resolved at 9.33am. The delay was approximately 3 minutes.

Corrective actions (taken or planned) to prevent re-occurrence

PfG Analytics liaised with TEO press office and Enterprise Shared Services (ESS), who are responsible for uploading scheduled web content, to review steps to mitigate against reoccurrence. An "Incident" was raised with IT who have confirmed that a fix has been rolled out. ESS have performed a test upload and have confirmed that the fix has been successfully applied.

PfG Analytics routinely check that all official statistics publications are available on the website at 9.30am on their scheduled release date and will continue to do so. This ensures that any publication issues are spotted and can be addressed quickly, minimising any impact on users.